

Job Description

Drystack, Marina & Boatyard Lifting Operator

Trafalgar Wharf	The Trafalgar Group is a young, dynamic, successful group of businesses operating in the leisure boating, commercial shipyard, marina and property sectors, based at the top of Portsmouth Harbour.
Company Vision	<i>To be the benchmark within our industry for ease of access and hassle-free experience, innovation and best practice". Achieving this through a happy team, happy customers, happy suppliers, and a happy company. "People will forget what you said, people will forget what you did, but people will never forget how you made them feel."</i>
Our Culture	Here at The Trafalgar Group, we enjoy a relaxed, fun, vibrant, forward-thinking working environment. It is essential that the successful candidate not only has all the skills required for the role, but on a personal level has a bright and positive outlook, is friendly and a good team-player and is also happy to work at any level in the business when required. We actively encourage career progression within the business.
You will love working here...	If you're passionate about boating or have a connection to the sea, this is the perfect chance to turn your passion into a career within the marine environment.
Location	The role is based at Trafalgar Wharf, Portsmouth but on occasion you may be required to travel to events.
Workdays and environment	Work days will typically be from 8.00 am to 5.00 pm in the winter (6.00pm in the summer) although on occasions and due to the demands of the job, you may be required to work outside of these times. Average 4.5 days week / 6-week rota to include 4 out of 6 weekends.
Reporting to	Drystack Team Manager
Responsible for	[There is currently no direct line management responsibility in this post.]
Job purpose	<p>We're on the lookout for a proactive and hands-on individual to assist with the day-to-day operations of our marina, boatyard, and The Drystack, delivering top-notch customer service and ensuring the utmost safety for everyone on-site.</p> <p>As our new team member, you'll skilfully operate lifting and handling equipment, making sure every boat finds its perfect spot to maximise our space.</p> <p>Keeping a keen eye on operational details, you'll share important information with our Drystack Team Manager and Duty Manager as needed.</p>

With a commitment to excellence, you'll tackle assigned tasks with precision and efficiency, working seamlessly with our incredible team.

Whilst experience in this kind of role would be fantastic, it is not essential as all relevant training will be provided.

Prime tasks and responsibilities

To be smart and presentable at all times.

To actively meet and greet everyone with a smile and "hello" in and around the site, to listen to their comments and actively respond to give the highest standards of service.

To operate all lifting and handling equipment to safely lift, launch, wash boats and other lifting tasks as required. Subject to training and certification as required.

To be fully conversant with the operation and maintenance of all lifting and handling equipment as laid out in the relevant manuals.

To make regular inspections of Trafalgar Wharf, report any defects, assist with the arrangements of repairs and maintain supplies as required.

To assist in the placing and allocation of boats.

To carry out accurate weekly berth checks in boatyard, marina and The Drystack, as directed.

To ensure the safety and security of all vessels within the boatyard, marina and The Drystack.

To measure each new vessel accurately in line with the procedures.

To always maintain cleanliness within Trafalgar Wharf.

To repair, paint and generally maintain boatyard, marina and Drystack equipment to the required specified standard as directed.

To repair, paint and generally maintain Trafalgar Wharf.

To be fully conversant with all fire and emergency procedures.

To be fully conversant with the operation of the marina gate and to carry out its routine maintenance.

To be aware of the weather and flood warnings and take all necessary precautions and actions, e.g. checking cradles/berths.

To advise the management of any areas within your scope of responsibility that are giving you cause for concern.

To ensure that all complaints are dealt with immediately and details passed on to the General Manager or Duty Manager as appropriate.

To comply with this Company's Health & Safety Policy and procedures and that of the Health & Safety Executive.

To assist in the implementation and maintenance of the Company's Health & Safety Policy and ensure that all contractors, tenants and visitors adhere to it.

Any other duties required by the management.

Wage / Salary

22k – 26.5k p/a pending experience

Other benefits

The successful candidate will be given all required training to carry out the role including in-house forklift, telehandler and tractor training and Banksman/Slinger training.

As with all employees of the Trafalgar Group, you will have the opportunity to carry out free RYA PB2 training.

Other benefits include free personal boat storage, free personal container storage and access to our Boat Club.

You will also have the opportunity for further earning with our 'share the love' incentive program for successful referrals to any of the Trafalgar businesses.

Take the plunge

This job description and the duties and responsibilities are just a flavour of what we are looking for. We would love you to visit us and find out more. Please do get in touch – we would love to hear from you.