

Job Description

Yard Operative - Northshore

The Trafalgar Group is a young, dynamic, successful group of businesses operating in the leisure boating, marina and property sectors. We are seeking a commercially savvy and highly motivated financially astute leader with a strong background in marina management, business operations, and marine and lifting expertise. You will have excellent planning skills, a proactive mindset, and a proven ability to influence profitability while managing a diverse team.

Company Vision

To create vibrant, innovative destinations where people connect, thrive, and experience memorable moments, supported by seamless service that enhances every interaction, across all our locations.

Our Culture

Here at The Trafalgar Group, we enjoy a fun, vibrant, forward-thinking working environment. It is essential that the successful candidate not only has all the skills required for the role, but on a personal level has a bright and positive outlook, is friendly and a good team-player and is also happy to work at any level in the business when required. We actively encourage career progression within the business.

Location

The role is based at Northshore Marina but on occasion you may be required to travel or work from other locations and to attend events.

Work days and environment

Work days will typically be from 0800 to 1630 with 30 mins for lunch plus weekend work on a rostered basis. On occasions and due to the demands of the job, you may be required to work outside of these times.

Reporting to

Matt Rogers, Boatyard Manager.

Responsible for

There is no direct line management responsibility.

Key liaisons

Work with the Yard team, Boat Club team and admin / reception team.

Recruitment timeline

Recruitment from 24th Jan with appointment soonest.

Job purpose

To assist and support the Yard Manager in the day to day 'hands on' operation of the marina boatyard and Racking operation. To maintain a high level of customer service in respect of all yard activities. To operate the boat and telescopic handling equipment to safely lift, launch, scrub boats, step/un-step masts.

Prime tasks and responsibilities

Key accountabilities:

To assist the Yard Manager in ensuring the business operates in line with the Industry Code of Practice standard and in accordance with Health & Safety legislation and any other statutory requirements.

To maintain a high level of customer service in respect of all yard activities.

To assist in the allocation of boats in the boatyard to maximise the available space. To assist with the stepping/un-stepping of masts, to antifoul boats as and when required. To ensure the site is kept to a high standard of cleanliness at all times. To assist with the servicing of all yard equipment and to carry out tasks as detailed by the yard manager. To ensure that all given jobs are completed to the highest standard and to work as effectively and efficiently as possible, as part of a team or individually. Advise the Yard/Marina Manager of any operational information as necessary.

To operate all yard equipment and machinery to safely lift, launch, scrub boats step/unstep masts. Subject to training and certification as required.

To ensure monthly daily, weekly, monthly checks are recorded and reported to the Marina Office.

To repair, paint and generally maintain the yard equipment to the required specified standard.

To be fully conversant with all fire/emergency procedures. Carry out all the necessary fire checks.

To be fully conversant with the lifting of the sill gate and to ensure routine maintenance is carried out.

To be aware of the weather and flood warnings and take all necessary precautions/actions e.g. checking shores/berths. All actions during periods of high winds to be recorded in the Yard Diary.

To advise the management of any areas within your scope of responsibility that are giving you cause for concern.

To comply with this Company's Health and Safety policy and that of the Health and Safety Executive.

To liaise with all customers, staff, external suppliers and any other organizations in a professional and efficient manner when required.

To actively 'meet and greet' all customers upon arrival and be available around the yard to listen to any customer issues and deal with any complaints.

Any other duties required by the Management.

Performance Expectations:

To demonstrate a thorough working knowledge of Health & Safety policies and practices relevant to the operation of the Marina, and to ensure compliance with all relevant statutory and insurance requirements.

To ensure yard equipment is properly maintained and action is taken promptly to repair any faults or defects.

To make best endeavors to meet agreed targets/deadlines for which you are responsible.

To advise the Yard Manager of any areas within your scope of responsibility that give you any cause for concern.

To undertake any other duties reasonably required by the business.

Wage / salary

Dependent on experience.

Other benefits

- A competitive salary and benefits package.
- The opportunity to be part of a start up business with great ambitions to become a leading Marina within the industry.
- A supportive, close-knit team and a dynamic working environment.
- Ongoing professional development opportunities.
- Access to our Boat Club facilities

Take the plunge

If this is a role you see yourself in why not take the plunge? Head to thetrafalgargroup.co.uk/opportunities

Prepared By:		Date:	
Employee Name:		Date Joined:	
Job Description Accepted By (<i>Sign</i>):		Date:	